C5-DTS-25-1081

Data Transport Services

CATEGORY 510 – SOFTWARE-DEFINED WIDE AREA NETWORK

Zayo Group, LLC

CATALOG B

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Catalog products and services in this category may contain Generative Artificial Intelligence (GenAI). Prior to ordering, Executive Branch State Entities shall work with CALNET Contractor Zayo Group, LLC to determine whether products or services to be ordered contain GenAI and comply with the requirements set forth in State Administrative Manual section 4986.9 GenAI PROCUREMENT, including but not limited to performing GenAI Risk Assessment (SIMM 5305-F).

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510.2 SOFTWARE-DEFINED WIDE AREA NETWORK (SD-WAN)

510.2.2 SD-WAN Service Packages

Contractor's Description of Service:

Zayo SD-WAN Service provides a flexible, scalable solution for connecting distributed locations and optimizing application performance across the WAN.

Zayo SD-WAN Service can support branch, regional hub, and data center environments using a range of Edge appliances sized according to each site's bandwidth, performance, interface, and deployment requirements. The architecture enables organizations to use multiple connectivity options while centrally applying policies designed to improve application experience and network resiliency.

Geographic Availability:

The Contractor shall provide the SD-WAN Service statewide.

State Associated Administration Fee:

All services in this catalog will have a 2% State Associated Administration Fee (SAAF) applied. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 510.2.2.a – SD-WAN Service Packages

Line Item	Product Name	Product ID	Product Description	Contractor's Description, Restrictions, and Limitations	Non-Recurring Charge	Monthly Recurring Charge	Unit of Measure	Product Type	Delegation Needed (Yes/No)	Required or Discretionary
1.	10 Mbps SD-WAN Service	CALNET5-10Mbps-SDWAN	SD-WAN Service with an Edge Device supporting a minimum throughput of 10 Mbps	Zayo owned and managed SD-WAN appliances Proactive Managed Services, Same Business Day Replacement		$90.00	Each	Service	Yes	Required
2.	50 Mbps SD-WAN Service	CALNET5-50Mbps-SDWAN	SD-WAN Service with an Edge Device supporting a minimum throughput of 50 Mbps	Zayo owned and managed SD-WAN appliances Proactive Managed Services, Same Business Day Replacement		$131.00	Each	Service	Yes	Required
3.	100 Mbps SD-WAN Service	CALNET5-100Mbps-SDWAN	SD-WAN Service with an Edge Device supporting a minimum throughput of 100 Mbps	Zayo owned and managed SD-WAN appliances Proactive Managed Services, Same Business Day Replacement		$182.00	Each	Service	Yes	Required
4.	250 Mbps SD-WAN Service	CALNET5-250Mbps-SDWAN	SD-WAN Service with an Edge Device supporting a minimum throughput of 250 Mbps	Zayo owned and managed SD-WAN appliances Proactive Managed Services, Same Business Day Replacement		$329.00	Each	Service	Yes	Required
5.	500 Mbps SD-WAN Service	CALNET5-500Mbps-SDWAN	SD-WAN Service with an Edge Device supporting a minimum throughput of 500 Mbps	Zayo owned and managed SD-WAN appliances Proactive Managed Services, Same Business Day Replacement		$400.00	Each	Service	Yes	Required
6.	1 Gbps SD-WAN Service	CALNET5-001Gbps-SDWAN	SD-WAN Service with an Edge Device supporting a minimum throughput of 1 Gbps	Zayo owned and managed SD-WAN appliances Proactive Managed Services, Same Business Day Replacement		$550.00	Each	Service	Yes	Required
7.	10 Gbps SD-WAN Service	CALNET5-010Gbps-SDWAN	SD-WAN Service with an Edge Device supporting a minimum throughput of 10 Gbps	Zayo owned and managed SD-WAN appliances Proactive Managed Services, Same Business Day Replacement		$1,500.00	Each	Service	Yes	Required

510.2.3 Additional SD-WAN Services and Features

Contractor's Description of Service:

Zayo designs, delivers and operates SD WAN Service using best-in-class partners and flexible deployment models.

Geographic Availability:

The Contractor shall provide the SD-WAN Service statewide.

State Associated Administration Fee:

All services in this catalog will have a 2% State Associated Administration Fee (SAAF) applied. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 510.2.3.a – SD-WAN Consulting Services

Line Item	Product Name	Product ID	Product Description	Contractor's Description, Restrictions, and Limitations	Non-Recurring Charge	Monthly Recurring Charge	Unit of Measure	Product Type	Delegation Needed (Yes/No)	Required or Discretionary
1.	Planning and Migration	PS-CONSULTING	Hourly Planning and Migration consulting services in alignment with Section 510.2.3.1.1	Optional consultation to support the gathering of SD-WAN-specific requirements for service design.	$100.00	N/A	Hour	Service	No	Required
2.	Execution and Implementation	SDW-BRANCH	Hourly Execution and Implementation consulting services in alignment with Section 510.2.3.1.2	Optional consultation to support complex SD-WAN deployments and implementations.	$75.00	N/A	Hour	Service	No	Required

510.3 OTHER SERVICES

510.3.2 Services Related Hourly Support

Contractor's Description of Service:

Work performed under this section is authorized only for situations where the Contractor has dispatched personnel to diagnose a service problem that is discovered to be caused by factors outside the responsibility of the Contractor or no trouble is found.

Geographic Availability:

The Contractor shall provide the SD-WAN Service statewide.

State Associated Administration Fee:

All services in this catalog will have a 2% State Associated Administration Fee (SAAF) applied. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 510.3.2.a – Services Related Hourly Support

Line Item	Product Name	Product ID	Product Description	Contractor's Description, Restrictions, and Limitations	Non-Recurring Charge	Monthly Recurring Charge	Unit of Measure	Product Type	Delegation Needed (Yes/No)	Required or Discretionary
1.	Field Service Repair Technician Regular Hours	Field-US	Field technician properly trained to an expert level for the Service being dispatched to diagnose and/or repair a CALNET 5 Service problem that turns out to be caused by factors outside the responsibility of the Contractor.	One hour of service as labor performed by a properly trained field service technician familiar with the suppliers network service components, cabling and systems. This element is for such services performed Monday through Friday from 8:00AM to 4:59PM (PST or PDT), excepting State of California Holidays.	$75.00	N/A	Hour	Service	No	Required
2.	Field Service Repair Technician Overtime Hours	Field-US-ExtraHr	Field technician properly trained to an expert level for the Service being dispatched to diagnose and/or repair a CALNET 5 Service problem that turns out to be caused by factors outside the responsibility of the Contractor.	One hour of service as labor performed by a properly trained field service technician familiar with the suppliers network service components, cabling and systems. This element is for such services performed Monday through Friday from 5:00PM to 7:59AM (PST or PDT) and all day Saturday, excepting State of California Holidays.	$120.00	N/A	Hour	Service	No	Required
3.	Field Service Repair Technician Sunday and Holiday Hours	Field-US-247	Field technician properly trained to an expert level for the Service being dispatched to diagnose and/or repair a CALNET 5 Service problem that turns out to be caused by factors outside the responsibility of the Contractor.	One hour of service as labor performed by a properly trained field service technician familiar with the suppliers network service components, cabling and systems. This element is for such services performed anytime on Sunday or State of California holidays.	$120.00	N/A	Hour	Service	No	Required